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Pre-contractual Data Act product information Quattroflow HTX pumps

1. Type, format and scope of product data

The pump generates the following data in particular during its usage:

- Operating hours and usage information
- Pressure, temperature and flow values
- Operating and status information
- Error and diagnostics messages

The data can be provided via data bus and as a TXT file via a USB export. The actually generated data may vary depending on the product model, firmware version, operating conditions, as well as the intensity and type of usage.

2. Continual and near-real-time data generation

Operating and measurement data is continually updated during pump operation. Error and diagnostics information is generated on an event-related basis. There is no automatic continual transmission in real time. The data can be retrieved if necessary via the existing access channels.

3. Storage

The product data is stored locally on the pump and not on a remote PSG server. The data is stored until the next overwrite.

4. Access, retrieval and deletion

The user can access the product data without any intervention from PSG:

- Via the wired data bus interfaces.
- Via the USB export function in TXT format.

The technical requirements and available data fields are described in **the HTX software operating manual**. The options for deleting the saved data are limited to resetting to the as-delivered state.

PSG has no access to the locally stored product data and does not use this data for its own purposes.

Rev 1.0
23.09.2026